DRUMLINS HOMEOWNERS ASSOCIATION

HOMEOWNER'S GUIDE

2021

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2021

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INTRODUCTION

Since its beginning, the Drumlins has attracted homeowners with its promise of "quiet country living". Its hilltop position, overlooking the Village of Victor, provides a secluded setting of natural beauty for our community of 55 townhomes. The attractive homes on wooded lots and the gazebo-park create a unique and charming place to live.

This booklet is designed to share with all homeowners and residents pertinent and relevant information about the DHOA, the Board, and the management of our community.

MANAGEMENT COMPANY

Crofton Perdue Associates, Inc. 111 Marsh Road, Suite 1 Pittsford, NY 14534

www.croftoninc.com

Phone: 585-248-3840 Fax: 585-248-3666 Office hours are Monday – Friday 8:30 AM – 5:00 PM

Contact Crofton Perdue Associates to:

- 1. Request maintenance. This is online as well.
- 2. Request variance forms. These are online as well.
- 3. Report violations of rules and regulations.
- 4. Obtain general information.

In an EMERGENCY (nights, holidays, and weekends) call: 585-248-3840. Leave your name, address, and nature of the emergency. A property manager will be back in touch with you within 15 minutes.

This handbook should be retained by each unit. In the event that you sell your unit, this handbook should be given to the new owners at closing. Additional copies are available from the management company. The handbook is also available on the Crofton Perdue website.

In addition to these rules, DHOA members are governed by the provisions of the Declaration and By-laws of the Association found in the Offering Plan, which was provided to the original homeowners by the builder. Copies of the Offering Plan Declaration and By-laws, including amendments, are available from Crofton Perdue Associates for a copy fee. These documents can be viewed on the Crofton Perdue website. Go to www.croftoninc.com/drumlins. The following information is also available:

- 1. Board meetings minutes.
- 2. Treasurer's Reports.
- 3. Variance and Maintenance Request forms.
- 4. Monthly calendar showing the dates for mowing, trash and recycling pickup and special services such as lawn, tree, & shrub treatments.

GENERAL INFORMATION

- 1. The Board of Directors reserves the right to amend, repeal or add to these rules and regulations for the safe and efficient maintenance of the Drumlins and for the comfort and convenience of its homeowners.
- 2. Any variance to existing rules must have written Board approval. Specifically, a variance is required for any change to the exterior of the building or when perennial plants are added to the landscaping.
- 3. An owner must apply to the Board of Directors for all variances. The variance request must be approved by a majority of the Board members before the owner moves ahead with their request. Once a variance is approved, the homeowner is expected to complete the change within one year unless other arrangements are requested.
- 4. The Board is allowed to impose fines to enforce architectural rules.
- 5. Complaints regarding service(s) or operation of management shall be made in writing to the Board of Directors and/or Crofton Perdue Associates.

ASSESSMENTS, LATE CHARGES, LIENS

- 1. A monthly assessment is required to maintain the property and to provide necessary services to all homeowners. It is due and payable on the first day of each month at the office of the managing agent. Special effort should be made to pay in a timely fashion, failing to do so within 15 days of the due date will result in a late fee. (Payments may be made by check, automatic payment through ACH, auto pay through your bank, or by money order. The e-check, or credit card or debit card options are available on the website. If you would like to take advantage of the ACH option, go to www.croftoninc.com or call Crofton Perdue at (585) 248-3840.)
- 2. Special assessments may be charged to each owner for purposes deemed necessary by the Board of Directors. The Drumlins may levy, in any assessment year, a special assessment applicable to that year only for the purpose of defraying, in whole or in part, the cost of any construction, reconstruction, repair or replacement of a capital improvement upon the common area, and the lots, or any of them, including fixtures and personal property related thereto, provided that any such assessment shall have the assent of two-thirds of the votes of the members entitled to vote, present in person or by proxy, at the meeting duly called for this purpose. Late fees for this assessment will be charged if not paid within the 15-day grace period.
- 3. Failure to pay assessments will result in a lien being placed against the homeowner's property and the imposition of interest and additional charges to cover any legal expenses involved. Failure to pay all sums associated with the lien may result in foreclosure action against the homeowner or the Drumlins may wait to collect until such time as the home is sold.

SUMMER LANDSCAPING AND MAINTENANCE

MOWING AND CLEANUP:

- 1. Lawn mowing is to be done weekly with a cutting height of 3". Clipping discharge is to be aimed away from shrub beds whenever possible. Clippings are to be blown from walks, driveways and roads. Sloped areas are to be done with walk behind mowers, if possible.
- 2. Spring cleanup is to include the removal of leaves from lawn(s) and bed areas, and hand raking areas of matted grass and snow mold. The fall cleanup is to include two trips to remove leaves from turf areas. On the second trip, shrub beds are to be cleared as well.

LAWN FERTILIZATION:

- 1. Fertilization and pre-emergent crab grass control May.
- 2. Fertilization and broad leaf weed control June.
- 3. Fertilization, weed control and grub control August.
- 4. Fertilization September or October.

SHRUB BEDS:

- 1. Edging: All beds are to be mechanically edged in the spring.
- 2. Mulch: Approximately 1" of mulch is to be installed biennially in all shrub beds in the spring, immediately after edging.
- 3. Weeding: Shrub beds are weeded periodically.

SHRUBS:

- 1. Pruning: Shrubs are to be pruned biannually.
- 2. Fertilization: Deep root fertilization is to be done in the spring.

WINTER LANDSCAPING AND MAINTENANCE

GENERAL:

- 1. The snow plowing contractor is responsible for staking of roads, driveways and fire hydrants, to minimize lawn damage by snow plows.
- 2. The contractor is responsible for the repair of any damage to lawns, buildings and roadways.

PLOWING SPECIFICATIONS:

- 1. Plowing is to commence when there is a 3" accumulation over 50% of the property.
- 2. Roadways are to be cleared first followed by driveways and parking areas.
- 3. Plowing of overnight snow is generally completed by 7AM and daytime snowfall completed by 4 PM.

4. Contractor is instructed to plow as close to the garage door as possible without causing damage to the building. Contractor is not required to shovel the sidewalks or in front of garage doors.

GUIDELINES

As Drumlins residents, we can do a great deal to make our community a pleasant place to live. The following guidelines help define our responsibilities as good neighbors, and the Homeowners Association Board is empowered to see that they are enforced. However, since the members of the Board are our neighbors and friends, it is incumbent upon us to assist them by voluntary and cooperative compliance. Forced compliance is stressful to all concerned and, in those rare instances when a violation goes uncorrected; a penalty (fine) structure is in place.

These guidelines have been simplified and condensed for inclusion here. Please refer to the Declarations for more detailed information, which can be found on the Crofton Perdue website, or contact the Managing Agent.

- 1. Keep walks, entrances, and driveways unobstructed.
- 2. No signs are allowed. Exception: A "For Sale" sign may be displayed in the ground as close to the building as possible. No sign shall be attached to the building. (See Policy Attached)
- 3. No projections shall be attached to the exterior. Exception: Flagpole on garage or porch, per specifications. (See General Information)
- 4. Baby carriages, bicycles, toys, etc. shall not be left outside overnight.
- 5. Owners may not dispose of anything from windows or doors onto the common area.
- 6. No garbage cans, equipment, firewood, etc. may be stored outside of the building. No objects may be hung from the windows or doors except seasonal and holiday decorations.
- 7. Owners may not create or permit any disturbances that affect others or the community.
- 8. External antennas are not permitted. Exception: Satellite TV, as specified under General Information.
- 9. One domesticated household pet per unit. More than one pet requires approval through a variance request.
- 10. Pets must be leashed as per Village regulations. Pets may not be left unattended outdoors. Owners are responsible for picking up after their pets.
- 11. No garbage, trash, or cuttings shall be placed, stored or collected in any area other than that designated for such purpose and no such materials shall be allowed to accumulate. Trash and recycling containers must not be put out before 6 PM on the day prior to collection, and should be brought in by 6 PM on the day of collection.
- 12. No alterations to the exterior lines, colors, or grade of the building are permitted.
- 13. Boats, trailers, motorhomes, or motorcycles must be parked in the unit's garage, not in the visitor parking area.

- 14. Parking in the road and on the grass is not allowed. During the winter months, parking in driveways and the visitor's parking area should be as limited as possible so that snow plowing can be done.
- 15. All units are only for single family residence purposes.
- 16. Garage doors should be kept closed except to enter or exit.
- 17. No changes may be made to the landscaping without written permission. An approved variance is required.
- 18. Alternative mailboxes are not allowed.

19. Observe and obey the speed limit of 25 mph.

- 20. No permanent foundation planting or gardening shall be done without a variance. If a variance is granted, it is the responsibility of the homeowner to maintain such planting area; and it shall be kept free of weeds and/or dead plants and trimmed so as not to encroach on neighboring property.
- 21. There may be no exterior construction of pens, fences, chains, hedges or walls. Exception: Gas-fired generator (See Policy attached)
- 22. No commercial activity is permitted at or on the premises. Commercial activity is deemed an activity in which goods or services are sold to a third party for compensation.
- 23. No garage sales may be held. Estate sales may be held, with an approved variance.
- 24. No unlicensed vehicle may be parked outside the garage or in the overflow or visitor parking areas.
- 25. Rental Policy: Any owner that rents their unit must furnish the Property Manager with the following information:
 - Statement that the property is rented.
 - Names of all persons living within the rented unit.
 - Phone number of residents living within the rented unit.
 - As per the Village of Victor Fire Code, bedrooms are not allowed in the basement of a unit without a second means of egress.
 - It is the homeowner's responsibility to provide the tenant with the rules and regulations summary, which may be obtained through the Managing Agent or from the Crofton Perdue website: www.croftoninc.com.

All concerns, variances, and maintenance requests should be directed to the Managing Agent.

GENERAL PROPERTY INFORMATION

- 1. **Flagpoles:** An aluminum bracket is to be placed 5 feet up from the landing on the front porch entry post of the garage and face the front of the building. Only the American flag is permitted and must not exceed 3 feet by 5 feet. Any damage caused by the improper installation or neglect will be the homeowner's responsibility.
- 2. Flowers: Flowerpots are permitted on front porches and decks.

- 3. Decks: Repair, maintenance, replacement, cleaning and sealing/staining of decks is the responsibility of the homeowner. Sealing/staining should be done in conformance with the attached deck policy. Replacement of a deck requires the homeowner to submit a variance request with the plans and specifications for the proposed deck. The homeowner is also responsible for obtaining the Victor Town or Village building permits and stakeouts for digging. All approvals must be obtained before construction commences.
- 4. Driveways: Driveways and roads are sealed and maintained by DHOA on an as needed basis. Every effort is made to minimize disruption and inconvenience to the community during this process, and homeowner cooperation is vital.
- 5. Doors: Garage doors and exterior doors, except storm doors, are the responsibility of the DHOA. Storm doors are the responsibility of the homeowner and must be white, full-glass doors. Garage doors must be identical to the existing doors. The electric garage door openers are the responsibility of the homeowner.
- 6. Windows and Storm Doors: Each homeowner is responsible for the maintenance, repair and replacement of glass and screens in windows and storm doors. The DHOA is responsible for the casement window frame. For more details, please refer to the Declarations.
- 7. Satellite Dishes: 18-inch satellite dishes are permitted. Homeowner must submit a variance request to the Managing Agent for approval of the proposed location and for approval by the Board.
- 8. Variances: All changes to the exterior require Board approval. In the event the Board fails to table, approve, or disapprove such variances within 30 days after the variance, and specifications have been submitted to them, the variance will be considered approved and homeowners will be deemed to have fully complied with the requirements.
- 9. Policy Changes: Homeowners will be notified of policy changes by email or written letter.
- 10. Regulations: Homeowners, tenants, and guests are responsible for complying with all of the requirements, rules, and regulations of the DHOA.
- 11. Deer Damage: The Board has implemented a plan to replace trees/shrubs/plants damaged by the deer population with deer-resistant plants. This plan will be implemented as funding allows.
- 12. Board Meetings: Board meetings are held once a month at the convenience and option of the Board members. Homeowners may request an opportunity to address the Board by contacting the managing agent.
- 13. Annual and Special Meetings: The Annual Meeting of the DHOA is held once a year in June.
 - Special Meetings may be called by the Board. The Secretary shall give not less than 7 days' notice of any meeting of members personally, by mail or email. The notice shall state the date, time and location of the meeting.

- 14. Realtors: Realtors should have a copy of the Homeowner's Guide when listing a townhome. A copy may be obtained from the Crofton Perdue website.
- 15. Service (Maintenance) Requests: All maintenance requests for service should be made to the Managing Agent using the Maintenance Request form, which can be found on the Crofton Perdue website.
- 16. Away from Home: It is suggested that homeowners who are away for extended periods of time, leave a telephone number and/or forwarding address with Crofton Perdue, in case an emergency arises.
- 17. Gutter Maintenance: The DHOA will clean the gutters and downspouts biannually. Once in the spring and again in the late fall, weather permitting. If a homeowner would like more frequent cleaning of their gutters, Crofton Perdue's maintenance team can provide this service and the homeowner will be responsible for the cost.
- 18. Solar panels: Roof mounted solar panels are not consistent with the harmonious appearance of our units and are thus not permitted.

MASTER INSURANCE COVERAGE SYNOPSIS

- 1. The master insurance policy for DHOA covers the unit "as built" for fire, covered perils, and exterior liability. If there is a covered peril to the exterior that causes damage to the interior, the interior will be covered "as built".
- 2. Homeowners should carry an HO6 policy, which covers their interior liability, and their interior furnishings, and possessions. This policy should also cover items not covered by the master policy such as clothing, jewelry, silver, etc.
- 3. Homeowners should carry an Improvements and Betterments Rider which covers any improvements made to the unit after it was built such as upgrades in carpeting, appliances, wallpaper, counter-tops, cupboards, finished basements, decks, etc.
- 4. If you have a claim, it should be called in to the Managing Agent for reporting to the insurance company. That way, the managing agent can monitor any exterior repairs that are made.
- 5. If homeowners contract any work to be done, such as deck building, window and gutter cleaning, etc., they must be sure that the contractor has adequate liability and workers compensation insurance.
- 6. Some examples of covered perils are:
 - Wind damage
 - Fire damage
 - Water damage caused by wind damage to the exterior or ice damming on the roof
 - Water damage caused by burst pipes
 - Lightning
- 7. Some examples of non-covered perils are:
 - Flood damage
 - Mudslides
 - Earthquake

- Wear & tear
- Water damage from ground water seepage

The entire policy is on file with the Managing Agent. Homeowners are welcome to review the policy Monday through Friday, 8:30 AM to 5:00 PM.

BY-LAW AMENDMENTS

The following amendments have been approved at the Annual Homeowner Association Meetings held on the dates included with the amendment. The Offering Plan is hereby amended as follows:

AMENDED POLICY: FOR SALE SIGNS

APPROVED ON JULY 19, 2005

Due to damage to garage doors from affixing "For Sale" signs on them, the policy shall now be:

One "For Sale" sign per unit, no larger than 24 ½ inches by 18 ½ inches on a 2 - legged metal frame no larger than 24 ½ inches by 42 inches, shall be placed as close to the townhouse as possible. No "For Sale" signs shall be placed on any part of the building, including doors and windows.

GAS-FIRED GENERATOR POLICY

APPROVED ON JULY 19, 2005

Variance

A homeowner wishing to install a gas-fired generator must apply to the Drumlins Homeowners Association (DHOA) Board for a variance. The variance request must be accompanied by a copy of the Town of Victor Building Permit. A landscape plan for camouflaging the generator may be required, at Board discretion, to become part of this variance application. A variance must be granted prior to installation and a copy of the certificate of compliance must be provided to the Board within 3 months of installation.

Generator Landscaping

Installation of landscaping around the generator shall be at the expense of the homeowner.

The homeowner shall pay to DHOA a one-time impact fee of \$100.

Maintenance of this additional landscape shall be borne by DHOA.

DUMPSTER POLICY/RULE

Before any resident places a dumpster on Association property for the purpose of removing construction or other debris, said resident must apply to the Board for a variance permitting this action. The application for permission may be made on the variance form currently in use by the Association and must contain, at a minimum, the following information:

- a. Name, address and telephone number of the applicant;
- b. The type of debris to be placed in the dumpster;
- c. The name, telephone number and address of the contractor;
- d. The name, telephone number and address of the refuse hauler;
- e. The expected dates for construction start and construction end.

Repair of any damage caused by the placement, use or removal of the dumpster will be at the sole cost and expense of the homeowner.

DRUMLINS DECK POLICY

(Based on the Declarations, Article V, Section 2.0 and First Amendment)

Each unit at the Drumlins has either one or two decks. For this document, we're defining decks as either a raised deck or a ground level deck.

Responsibility: The maintenance and repair of the decks, including preservation, improvement and, if necessary, removal and reconstruction is the responsibility of the homeowner.

If a homeowner wishes to make major changes to a deck, including complete reconstruction, a variance is required. The variance request should include drawings and plans, as required for a Village of Victor Building permit, and a stakeout for digging. Obtaining a building permit from the Village is the responsibility of the homeowner.

If you are considering rebuilding your deck, check out:

www.awc.org/codes-standards/publications/dca6 for current building code requirements for decks.

It is the responsibility of the Board of Directors to monitor the condition of the decks, and if the homeowner fails to maintain the deck satisfactorily, the Board will notify the owner of their responsibility. After a reasonable amount of time, if the homeowner does not maintain the deck, the HOA will perform the necessary maintenance and bill the homeowner for the expense.

It is the desire of the Board that they never have to take this step. It's in the financial interest of the homeowner as well as their personal-enjoyment interest to have an attractive and well-maintained deck.

Guidelines: As the decks in the Drumlins are approaching 30 years of age, they all have been treated with some sort of preservative in the past. The purpose of the preservative is to prevent water from being absorbed into the wood. Water in the wood will lead to rot. If properly treated, a deck can be used for many years.

There are two types of deck treatment: transparent stain and solid or opaque stains. The transparent stain is most common in the Drumlins and can be identified by the matte appearance of the deck surface, with the grain pattern of the wood still visible. A solid stain is much like paint, with the wood grain not visible through the solid stain. A transparent stain soaks into the wood, whereas a solid stain is on the surface.

Once your deck has been stained with a solid stain, a transparent stain will not soak in, so you must continue to use a solid stain unless you sand off the solid stain.

Frequency: Generally, a deck needs to be re-stained every two to three years. Applying a transparent stain too often (e.g. every year) is generally not desirable as it can lead to stain buildup and the newly applied stain will not soak in and will stay tacky. Since the treatment gradually loses it water-repelling ability, waiting too long will result in a deck that can absorb water and eventually lead to rot and deck failure.

Procedure: It's beyond the scope of this document to provide a full description of deck maintenance procedures, but here's a general guideline:

- 1. The first step in deck maintenance is to clean the deck. This can be done either by power washing or scrubbing it with a brush and then rinsing it. Obviously, the power-washing option is the most popular. Apply enough pressure to clean down into the texture of the wood but not so much as to damage the wood. Even though you might stain your deck only once every two or three years, you may wish to power-wash it every year to keep it clean and attractive.
- 2. Before staining, your deck must be thoroughly dry. If the deck is not dry, it will not absorb the stain.
- 3. Brush the stain on. Spraying from either a pump type sprayer or a paint sprayer will not give the same results.
- 4. Allow it to dry and enjoy your deck.

Color: The traditional preferred color for decks in the Drumlins is a dark-brown transparent stain. A dark brown solid stain may be more appropriate if the transparent stain is not being absorbed.

A gray solid stain, similar to the color of the siding, is also approved. If you wish to switch to some other color, an approved variance is required.

DRUMLINS GARDEN POLICY

Definitions:

The front gardens are those that face the street and include those areas along the sides of the building up to the rear corner. See figure 1 for an example.



Figure 1 Green areas are front gardens, blue areas are rear gardens

The rear gardens are those along the rear of the building, as shown in blue in Figure 1.

This document applies to shrubs, trees, perennials and annuals planted in the front and rear gardens.

Front Gardens

- 1. No permanent addition, removal, or modifications to existing front gardens shall be done without a variance.
- 2. If you wish to install a tree or shrub and you wish for ongoing pruning to be done by the HOA, it must be stated so on the variance request. The type of shrubs that the HOA is willing to maintain are listed in Attachment 1.
- 3. If a variance is granted for a shrub not listed in Attachment 1, then it is the responsibility of the homeowner to maintain the shrub. Homeowner shall keep the shrub trimmed so as

not to encroach on neighboring property. This continues to be true even if the plants or shrubs were installed by a previous homeowner.

Rear gardens:

- 1. Rear gardens are the responsibility of the homeowner.
- 2. No permanent addition, removal, or modifications to existing rear gardens shall be done without a variance.
- 3. If you wish to install a tree or shrub in a rear garden and you wish for ongoing pruning to be done by the HOA, it must be stated so on the variance request.
- 4. If a variance is granted, it is the responsibility of the homeowner to maintain the planting area. It shall be kept free of weeds and/or dead plants and trimmed so as not to encroach on neighboring property. This continues to be true even if the plants or shrubs were installed by a previous homeowner. The cost to maintain this area will be billed to the homeowner by the management company.

All Gardens:

If you wish to return a garden to a state where no maintenance by the homeowner is required, please submit a variance request. The homeowner may incur some of the costs associated with removal of the front garden plantings but will be responsible for the costs associated with removal of the rear garden plantings and installation of weed barrier and stones.

DRUMLINS APPROVED SHRUB LIST

This list of shrubs should be used as a guide for plantings in front and rear gardens. Even if a shrub from this list is chosen, a variance is still required.

Other plants may be considered. Factors weighing into the decision to approve include their contribution to the beauty of our community, ease of maintenance, lack of messy seeds or droppings (berries), invasiveness and deer resistance.

Medium Shrubs: (under 10 ft)

- 1. Red Osier Dogwood (Cornus sericea)
- 2. Ninebark (several varieties) (Physocarpus)
- 3. Spectabilis Border Forsythia (Forsythia) check for size and spread
- 4. Rose of Sharon (Hibiscus syriacus)
- 5. Lilac (several varieties-check for size and spread) (Syringa)
- 6. Compact (Dwarf) Burning Bush (Euonymus alatus 'compacta')
- 7. Viburnum (Viburnum) (many varieties-check for size and spread)

Low Shrubs/Bushes: (under 4 ft)

- 1. Dwarf Weigela (Weigela) several varieties
- 2. Nest Spruce (Picea abies)
- 3. St. John's Wort (Hypericum frondosum)
- 4. Shrubby Cinquefoil (Potentilla fruticosa)
- 5. Boxwood (Buxus) several varieties
- 6. False Cypress (Chamaecyparis pisifera) (low growing, e.g. Golden Mop)
- 7. Virginia Sweetspire (Itea virginica) e.g. Henry's Garnet, Little Henry, Scarlet Beauty
- 8. Bluebeard (Caryopteris) several varieties, e.g. Sapphire Surf

TABLES MAINTENANCE RESPONSIBILITIES TABLE

ITEM	ASSOCIATION	HOMEOWNER	
Chimney	Exterior	Interior	
Deck		Clean, Seal, Repair	
Electric		All	
Exterior Doors	Doors	Storm & Screen	
Exterior Lights	Fixture	Bulb	
Exterior Surface	Shingles & Siding		
Exterior Wall	Structure		
Fascia Trim	All		
Foundation	All		
Garage Door	Door	Electric opener	
Gutters & Downspouts	All		
Heating/Cooling		All	
Interior		All	
Party Wall		Shared by owners	
Plumbing Interior		All	
Roof	Exterior & Vaulted Ceiling Insulation	Insulation: Except for Vaulted Ceiling	
Street Lights	Village of Victor		
Walk	Repair	Snow Removal	
Window	Casement/Frame	Glass & Screen	

GROUNDS MAINTENANCE RESPONSIBILITIES:

ITEM	ASSOCIATION	HOMEOWNER
Driveway	All	
Parking Areas	All	
Road	Village of Victor responsible for Wellington up to second intersection with Cambridge and Cambridge Circle. HOA responsible for all stubs.	
Street Lights	Village of Victor	
Common Areas Gardens	All	
Front Gardens**	All, unless installed by homeowner**	All installed by homeowner, either current or previous.**
Rear Gardens**	All, unless installed by homeowner**	All installed by homeowner, either current or previous.**

^{**} See Garden Policy for details (page xx)

INSURANCE RESPONSIBILITIES:

ITEM	ASSOCIATION	HOMEOWNER
Fire & Casualty	All	

Insufficient	Assess All	
Liability	Common Area	Unit Area
Personal Property		Unit Area

USAGE RESPONSIBILITIES:

ITEM	ASSOCIATION	HOMEOWNER	OTHER
Cable TV		Usage Fee	Spectrum
Electric Lines		Usage Fee	RG&E
Gas Lines		Usage Fee	RG&E
Water Mains & Hydrants			Village
Refuse Disposal			Village
Sanitary Sewer	Laterals	Usage Fee	Village
Storm Sewer	Laterals		Village
Telephone Lines		Usage Fee	Frontier
Water		Usage Fee	Village

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NAMES AND ADDRESSES

PROPERTY MANAGEMENT COMPANY

Crofton Perdue Associates, Inc. Rick Thomas, Property Manager Mary Brennan, Assistant Property Manager 111 Marsh Road, Pittsford, NY 14534

Phone: 585-248-3840 Fax: 585-248-3666

Email: info@croftoninc.com

TOWN OF VICTOR

Town Hall

85 East Main Street, Victor, NY 14564

Main number: 585-742-5000

Dog licenses and Boughton Park permits can be obtained at the Town Hall

VILLAGE OF VICTOR

Village Hall

60 East Main Street, Victor, NY 14564

Main number: 585-924-3311

Drumlins is located in the Village. Village Building Permits are obtained at the Village Hall.

Village taxes may be paid here also.

VILLAGE DEPARTMENT OF PUBLIC WORKS GARAGE

60 Rawson Road, Victor, NY Phone number: 585-924-2004

TOWN RECYCLE CENTER

150 Rawson Road, Victor, NY Phone number: 585-742-5094

Annual dumping permits are available in their office or online. Cost is \$120 per year in 2018.

VICTOR CHAMBER OF COMMERCE

33 West Main Street, Victor, NY Phone number: 585-742-1476

VICTOR VOLUNTEER FIRE DEPARTMENT

34 Maple Avenue, Victor, NY Emergency number: 911

Business number: 585-924-3321

ONTARIO COUNTY SHERIFF

3045 County Complex Drive, Canandaigua, NY 14424

Emergency number: 911

Business number: 800-394-4560

VICTOR-FARMINGTON VOLUNTEER AMBULANCE CORP.

1321 East Victor Road, Victor, NY

Emergency number: 911

Business number: 585-924-3959

VICTOR CENTRAL SCHOOL DISTRICT

953 High Street, Victor, NY Phone number: 585-924-3252

INSURANCE COVERAGE

Cincinnati Insurance through USI Insurance Services hold our Master Insurance

Phone number: 585-736-5899. Bryan Lockhart or Bonnie Gionta